



U.S. ARMY GARRISON HAWAII

Installation Management Command | We are the Army's Home

SCHOFIELD BARRACKS PPPO FAQs

(Outbound HHG-Household Goods, UB-Unaccompanied Baggage, NTS-Non-Temporary Storage)

SHIPMENT QUESTIONS

WHAT DOES THE WD/WOD MEAN ON FORM DD1299?

- A. WD MEANS WITH DEPENDENTS; WOD MEANS WITHOUT DEPENDENTS – PER ORDERS.

I HAVE DEPENDENTS, BUT THE FORM DD1299 REFLECTS WOD, WHY IS THIS?

- A. THIS MEANS THERE ARE NO DEPENDENTS LISTED ON YOUR ORDERS AND WE ARE ONLY AUTHORIZED TO LIST INFORMATION AS PROVIDED FROM THE ORDER. IF YOU HAVE DEPENDENTS, PLEASE GO TO REASSIGNMENTS TO GET AN AMENDMENT TO ADD YOUR DEPENDENTS.

I NEED MY STUFF PICKED UP SOONER THAN “X” DATE.

- A. THE DATE REFLECTED ON THE DD1299 IS JUST THE REQUEST. ONCE YOU'VE BEEN ASSIGNED A TSP, YOU CAN COORDINATE AN EARLIER DATE WITH THEM BASED OFF OF THEIR AVAILABILITY. PLEASE NOTE WE WORK WITH JPPSO-HI AND THEY DETERMINE THE SOONEST AVAILABLE TIMELINE, BASED ON ALL REQUESTS (ALL BRANCHES) IN PROCESS.

DO I NEED TO GIVE SOMEONE A POA IF I WILL NOT BE THERE TO RELEASE MY HHG?

- A. NO, THERE IS A LETTER OF AUTHORIZATION (LOA) USED FOR THE RELEASING/RECEIVING OF HHG ON THE MEMBER'S BEHALF.

CAN I SHIP TO ANOTHER LOCATION OTHER THAN WHAT IS AUTHORIZED (PDS, HOR, PLEAD OR HOS)?

- A. YES, BUT IT WILL BE “IN LIEU OF” YOUR PDS AND THERE MAY BE POSSIBLE EXCESS COSTS. OUR OFFICE DOES NOT KNOW THE EXCESS COSTS. EXCESS COSTS WILL BE DETERMINED AFTER YOUR HHG ITEMS HAVE BEEN SCHEDULED, PICKED UP AND WEIGHED.



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POV QUESTIONS

CAN I SHIP MY POV TO AN ALTERNATE VPC?

- A. YES, BUT IT CAN ONLY BE SHIPPED TO AN AUTHORIZED VPC LOCATION. AN AUTHORIZED CONUS VPC MAY BE ELECTED AS AN ALTERNATE CONUS VPC.

ONCE MY POV ARRIVES AT THE CONUS DESTINATION, HOW LONG WILL THE VPC HOLD MY POV?

- A. YOU HAVE 45 DAYS TO RETRIEVE YOUR VEHICLE FROM THE VPC. AFTER 45 DAYS, THE VPC MAY CHARGE A DAILY STORAGE FEE THAT YOU ARE RESPONSIBLE FOR. CHECK WITH YOUR VPC, AS THEY MAY STORE LONGER THAN 45 DAYS.

IF I SHIP MY POV TO AN ALTERNATE VPC PORT AND DRIVE TO MY PDS, WILL I GET REIMBURSED?

- A. PLEASE TALK TO FINANCE REGARDING REIMBURSEMENT FOR MALT (MILEAGE AND LAND TRANSPORTATION).

TRAVEL QUESTIONS

CAN MY DEPENDENT(S) TRAVEL BEFORE OR AFTER MY AVAL DATE?

- A. YES, DEPENDENTS CAN TRAVEL ANY TIME, SO LONG AS ORDERS ARE STILL VALID. THE AVAL DATE IS ONLY APPLICABLE TO THE SERVICE MEMBER.

CAN THE SERVICE MEMBER STAY ON ISLAND AFTER THE AVAL DATE?

- A. YES, THE AVAL DATE REFLECTS THE SOONEST A SERVICE MEMBER CAN LEAVE ISLAND. ANY PLANS AFTER THIS DATE IS UP TO THE SERVICE MEMBER, INCLUDING DA31 LEAVE.

WILL THE ARMY SHIP MY PETS?

- A. NO, HOWEVER SATO/CARLSON WAGONLIT WILL ASSIST AND HELP YOU COORDINATE THE TRANSPORTATION OF YOUR PETS.